We are FCC





FCC Medio Ambiente wins cleaning and waste collection contract in Vigo

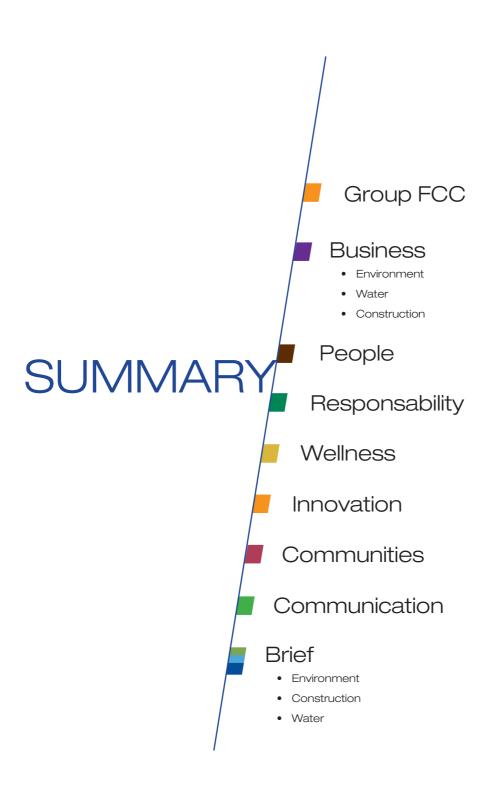


Aqualia leads the Smart Green Gas project



FCC Construcción launches the "Diversity Adds Up" project FCC back on the growth track thanks to its sound and much stronger position









20 JUNTA GENERAL DE ACCIONISTAS





FCC back in the black in 2017 with 118 million euro in attributable profit

A renewed financially strong FCC Group, well-positioned to face the future thanks to its efficiency and operating profitability combined with its more distinctive and traditional values and strengths

FCC's shareholders at the Annual General Meeting examined the 2017 results; with 118 million euro in attributable profit, the year marked the culmination of the recovery process that commenced in December 2014 with the first of two capital increases at the FCC Group that strengthened its ownership structure and played an essential role in achieving its current position.

The meeting discussed the steps taken to date, as reflected in the financial results, with FCC regaining a solid operating and financial positioning in harmony with the Group's

key attributes — extensive experience, advanced technology, and professionals committed to excellence in client service.

Those actions, reflected in the 2017 earnings, arose out of a plan that the company began implementing three years ago, in 2015, with the support of the new shareholder structure, underpinned essentially by Grupo Carso. The plan had three main thrusts: operations, structure and finance.

In the area of operations, the goal was to regain FCC's position as a specialist in developing and managing infrastructure and environmental services (water and waste), focusing selectively on the various geographies where it operates. This was aimed at generating operating profit and driving cash conversion, improving risk management systems and increasing the ethical commitment in all projects. The Group pursued synergies and enhanced the value of the corporate brand in order to increase returns on operations and boost client satisfaction.



FCC regains its sound operating and financial positioning.





Pablo Colio, CEO of the FCC Group

With regard to structure, the Group sought to eliminate duplication and excess costs by aggregating service and bidding capabilities Group-wide in certain areas, while enhancing control in other areas within each business unit. This increased profitability and operating cash flow by reducing structural and corporate costs, making the Group more competitive to meet client demands. The EBITDA margin increased to 14.1% in 2017. from 12.7% in 2014, and structural costs were reduced in cumulative terms by 150.5 million euro, i.e. by 42.1%, in the same period.

As for finance, Grupo Carso provided vital leadership in a process of enhancing the capital structure through two capital increases, in December 2014 and March 2016, totalling 1,709 million euro. This enabled the Group to restructure its interest-bearing debt, reduced by 2,943 million euro (62.8%) between the date of the first capital increase and December 2017, while the average cost of debt dropped to 2.4% (from 5.1%) in the same period. The debt maturity was extended to five years.

Action in these three areas turned the FCC Group around, leaving it with a solid financial structure, in which debt plays an appropriate role underpinning operations that are more profitable, more integrated and more synergistic, all supported by a leaner corporate structure. The results in the first guarter of 2018 con-

firmed these achievements, as the FCC Group reported its highest-ever level of operating profitability, 15%, coupled with a substantial 135% increase in net attributable profit.

International expansion

International expansion is a vital goal of the FCC Group's business areas. The Group has the experience and a suitable positioning in products and services to achieve this objective, enabling it to be more competitive in markets where there is strong demand for infrastructure and services in both developed and emerging economies, while respecting the environment.

The circular economy, new technologies, transport connectivity in urban areas, waste recovery and treatment, a quality water supply and the need for infrastructures are opportunities that the Group is equipped to seize in order to expand while contributing to sustainable improvement of life on Earth.

In the area of Environmental Services, the Group retained its market share in its traditional markets and activities while identifying new growth regions, such as the US. Following steady growth in the number of waste treatment and recycling plants, the Group had over 300 worldwide at 2017 year-end. Government targets for higher waste recovery and reuse offer exten-

sive opportunities for expanding the municipal services backlog.

In the Water area, the Group achieve a high renewal rate and service level. The company is confident that government clients will make increasing use of public-private partnerships, in which it can apply its expertise and best practices to optimise service delivery and guarantee the supply and quality of this vital resource that is becoming increasingly scarce in many countries, including Spain. In this context, the agreement in March for a financial partner to buy into Aqualia offers major support to the strategy of selective profitable growth in this area.

As for the businesses related to infrastructure, Construction and Cement, the pursuit of efficiency and adaptation to the bottom of the investment cycle were the key features, with a structure that is now more appropriate to the level of demand. Supported by its design and technology capabilities, Construction focused on unique civil engineering contracts such as railways, and it is working on subway systems in six capital cities throughout the world. In Cement, the search for alternative markets via exports coupled with greater operating efficiency in the production plants enabled this business to be very competitive in order to cater for projected demand growth. The Group also has a large portfolio of transport infrastructure concessions (17 in five countries), of which 15 are operational, and a range

of real estate assets for development with a book value of over 300 million euro at 2017 year-end, plus the 36.9% stake in Realia (worth more than 250 million euro at market prices).

Overall, the 2017 results presented at the Annual General Meeting reflect a new cycle for a renewed FCC Group, which is financially strong and positioned to face the future thanks to its efficiency and operating profitability combined with its more distinctive and traditional values and strengths.

International expansion is a vital goal for FCC Group's business areas.



Esther Alcocer Koplowitz, chairman of FCC.

Honesty and Respect

We want to be recognised through honest behaviour, deserving of the trust placed with us by our collaborators, customers and suppliers as reference partners in the long term.

5

Well-being and development of communities

We are aware of the value our services bring to society and we are committed to protecting the environment and the development and well-being of the communities in which we

Our

VALUES

FCC

2

Rigour and Professionalism

We show exemplary behaviour and a vocation to the service of our customers and develop the ability of our teams to seek efficient and innovative solutions.

Loyalty and Commitment

professional development and recognise merit and creativity as a stimulus to productivity and progress.

Oriented towards results

We actively pursue improvement and achievement of goals to make FCC Group a reference in profitability and competitiveness.

We present FCC Group's five Values:

- Honesty and respect
- Focus on earnings
- Rigor and professionalism
- Loyalty and commitment
- Community well-being and development

Our Code of Ethics and Conduct allows us to strengthen a culture of compliance and supports the creation of long-term value for our project. In addition to its leadership position in the various key businesses in the communities of the future thanks to our technical and professional capabilities, FCC has adopted a set of essential standards of behaviour that distinguish its culture and are fundamental to the Group's successful, sustainable and responsible operation. These values are honesty and respect, focus on earnings, rigor and professionalism, loyalty and commitment, and community well-being and development.

The objective of FCC's values, part of the FCC Group's new Code of Ethics and Conduct, is to transmit and instil these principles in all of the Company's employees. These values translate into the need to be recognised for honest behaviour, worthy of the trust of collaborators, customers and suppliers as reference and long-standing partners ("honesty and respect"); commitment to improving and attaining the goals in order to make FCC a benchmark in profitability and competitiveness ("focus on results"); exemplary conduct and dedication to service, developing our capacity to seek efficient and innovative solutions ("rigor and professionalism"); promoting diversity, encouraging professional development and recognizing merit and creativity to stimulate productivity and progress ("loyalty and commitment"); awareness of the value our services bring to society and our commitment to protecting the natural environment and working with the aim of ensuring the well-being of communities ("well-being and development of communities").

These five values are the most important hallmarks of our Group, whose vision is to be an international reference Citizen Services Group that offers global and innovative solutions for the efficient management of resources and the improvement of infrastructures, contributing to improving the quality of life of citizens and the sustainable progress of society.

FCC's vision defines the future we are pursuing and provides a purpose for our action. In this way, we are all able to share the same culture and adhere to the same project: a single FCC.





PDF



Allington plant in Kent County (United Kingdom).

FCC finance deal in the UK, increases the business' scope for expansion in the environment area

Backed by two of its energy from waste (EfW) assets in the United Kingdom: the Allington plant in Kent and Eastcroft facility in Nottingham. FCC closed a senior secured longterm Investment Grade-rated transaction, in its environment branch in the United Kingdom.

This was accomplished by, from one side, the issue of £207.3m senior long term investment grade debt, backed by two of its energy from waste (EfW) assets in the United Kingdom: the Allington plant in Kent and Eastcroft facility in Nottingham. Most of the proceeds were used to

amortise short-term debt at the holding company (Azincourt and Group FCC Environment (UK) Ltd.).

From the other side, and simultaneously, the remaining of the debt at this level (£89.4m), was refinanced to the end of 2021 by a new syndicated loan, with a reduced group of relationship banks.

The total financing on the EfW assets includes £145 million in senior

The transaction achieved the first investment grade rating assigned to a portfolio of EfW plants in the U.K.

secured private placement notes (fixed and floating) – with maturity of 20 years – and £62.3 million pari passu unrated senior secured bank term loan that is also payable in 20 years. The Project obtained investment grade rating from a leading rating agency and the rating outlook is stable. Actual costs were set at UK Gilt + 250 bps.

The transaction achieved the first investment grade rating assigned to a portfolio of EfW plants in the U.K., therefore making it a pioneering deal from a rating perspective in the EfW sector.

The two EfW plants supporting the financing give a general portfolio diversification effect thanks to (i) different combustion technologies, (ii) distinct regional market dynamics, and (iii) a total of 5 incineration lines. The plants benefit from historically strong ties with credit worthy local authorities to which they provide waste disposal and other infrastructure services under long-term contracts.

Ongoing high landfill taxes and export costs, combined with barriers to entry and projected treatment capacity gaps in the relevant catchment areas, increase the prospects of a successful renewal of the EfW waste supply contracts in 2030. By

that stage, FCC will also have significantly de-levered from scheduled amortization payments and will be more capable of withstanding adverse market conditions, should CACIB acted as sole Financial and Rating Advisor to FCC. Inter alia, the rating agency noted the borrower's strong credit underlined by the revenue and cash flow stability from long-term, fixed price contracts with creditworthy counterparties at two operating waste-to-energy facilities in the U.K.





Eastcroft EfW plant in Nottingham (United Kingdom)

About FCC UK

FCC is a leading global environmental services, water and construction business, and has nearly 30 years of experience in the UK of contracting with local authorities and businesses for the management, disposal and treatment of millions of tonnes of household, and commercial and industrial waste with track record in developing, constructing and operating assets and managing various stakeholder relationships (notably UK councils).

FCC Medio Ambiente

awarded a contract for cleaning, and waste collection and transport services in Vigo



Photos of some of the city's waste collection vehicles

Once again, FCC Medio Ambiente was awarded a street cleaning and waste collection and transport services in Vigo, the most important city in the province of Pontevedra and the main gateway to the Atlantic Ocean, a city which has won, for the sixth consecutive time, the prestigious Platinum Broom for being one of the cleanest cities in Spain.

Vigo City Council, a city where FCC Medio Ambiente (the Spanish brand for FCC Environment) has delivered services since 1989, has once again placed its trust in the company by awarding lots 2 and 3 of the street and beach cleaning services, collection of diverse waste types and other special services for a term of two years. The contract value equals to almost 58 million euros and there is a possible extension of two more years.

To serve the city's nearly 293,000 inhabitants, FCC has a workforce of over 640 employees. The company will continue to develop its policies of integrating groups at risk of exclusion through partnership agreements with entities such as Red Cross and Down Vigo, which are actively working to achieve these objectives. Similarly, it intends to progress with the implementation of the second equality plan in the company, developed recently in collaboration with worker representatives.

A fleet of 59 vehicles

Regarding the vehicle fleet, FCC Medio Ambiente will have 59 vehicles for the collection of recyclables and various sorts of waste, and 107 machines for the cleaning service. The new contract will partially renew machinery by introducing electric and hybrid vehicles and enhancing the current compressed natural gas (CNG) fleet.

As a novelty, the cleaning and collection services in the historic district are being increased; pilot trials on self-composting will be im-



Sweeping machine performing street cleaning service of the historic center.

plemented in some 2,000 rural homes and a fifth container with a key for organic material will be added for 4,000 urban dwellings.

In terms of collection and transport of recyclable waste, the collection in the historic district and the Bouzas area will be undertaken on a door-to-door basis, as well as the collection of glass, paper and cardboard.

For the collection of vegetable oil, clothing and footwear pilot trials the Company will implement pilot projects for the 50,000 inhabitants by installing bins in areas currently designated to selective waste collection.

VISION platform

VISION, an integrated digital management platform, designed and developed exclusively by FCC Medio Ambiente, will be implemented for the comprehensive service management, also featuring web and multi-device environments.

All these new services are associated with citizen information and awareness campaigns. The aim is to strengthen and consolidate citizens' participation by promoting the vision of waste as a resource, increasing reusability from a circular economy perspective by creating alliances with stakeholders and social economy entities, and by promoting transparency in the management of services, making Vigo the first city in Spain with 100% selective services.

environment

Spot featuring Vigo's street cleaning services



FCC Environment will have a fleet of 59 vehicles for collecting recyclables and various types of waste fractions.



Sixth Platinum Broom

Vigo can boast again of being one of the cleanest cities in Spain. The Galician city has been awarded, for the sixth consecutive time, with the "Platinum Broom", a distinction given by the Technical Association for Waste Management, Urban Cleanliness and the Environment (ATEGRUS), which recognizes the efforts made in environmental practices and street cleaning in municipalities and cities.

The city's commitment to cleanliness is featured in the video made by several FCC cleaning service operators for local television, in which, from their own experience, they show their enthusiasm and eagerness to improve the cleanliness and image of the city, which now has six "Platinum Brooms".



Abel Caballero, the mayor of Vigo, collects the sixth consecutive Platinum Broom for the city's outstanding cleanliness and waste collection.



Smart Green Gas project

A shift in end-to-end water management

Aqualia produces 17.5 million m3 of biogas/year, sufficient for supplying 10,000 vehicles

Thanks to the SMART Green Gas project, Aqualia has been able to produce 17.5 million cubic metres of biogas in 25 digestion plants in one year enabling the circulation of 10,000 CNG (Compressed Natural Gas) vehicle. The project also implements the conversion of biogas into biomethane, but only in two plants, in Jerez and Lleida.

Traditionally, end-to-end management of the water cycle has been energy-intensive. This is changing, however. Companies specialising in the management of the end-to-end water cycle such as Aqualia invest in new technologies and R+D+i solutions in order to focus on the use of

renewable and more environmentally friendly energy.

Managing such a valuable and limited resource as water is a great responsibility. Its availability for future generations depends, in part, on how it is managed.

Innovation is essential for advancing in the sustainable management of water, improving the quality of life of people and ensuring the availability of the resource from the point of view of efficiency. In addition, it is important to ensure that management of this resource has a limited impact on the surroundings where this activity is carried out.

All the stages of the integral water cycle consume energy, more or less according to the circumstances of each case. In Spain, it represents between 1.5% and 3% of the country's energy consumption. Water and energy are two essential resources for society in the 21st century. The first is essential for living, and the second for maintaining comfort standards, which justifies the need to use them efficiently.

Efficiency and the rational use of energy is an essential aspect of Aqualia's responsible environmental management. The company has implemented an energy management system certified in accordance with



The Smart Green Gas station supplies biogas obtained from wastewater



The first prototype of the LIFE Memory industrial project

the ISO 50001 standard, which involves the establishment of quantifiable objectives to optimise the use of energy resources in its activity.

Real projects for a sustainable future

Aqualia's investments in R+D+iI, as part of the programs with EU aid, are making it possible to carry out research to promote a radical change in wastewater treatment. Many of these projects focus on removing pollutants from the wastewater generated in our homes, transforming these into biogas for other uses. This research work will make it possible to change the wastewater treatment systems completely, evolving from energy consumption to net production. The Smart Green Gas project is one of these initiatives thanks to which, biogas for producing electricity has been produced from wastewater. This enables, on the one hand, energy cost savings at the treatment facilities and, on the other hand, the production of a concentrated and impurity-free product that can be used as "green" fuel generated from waste and a zero carbon footprint. Also worth mentioning is the FP7 All-gas

project which has the largest area for the cultivation of micro-algae for the production of biofuels.

Another important project is the one that is being developed in collaboration with IBM Research to reduce the energy consumption derived from the treatment of wastewater in the plants and, at the same time, to maximize the resources recovered in this process, through IBM's cognitive technology.

The first industrial prototype of the LIFE Memory project has been put into operation at the wastewater treatment plant in Alcázar de San Juan (Ciudad Real). The results of the research will make it possible to reduce energy consumption by 70%, CO2 emissions by 80%, biosolids by 50% and the production of 25% less bio-solids, as well as to implement the principles of circular economy in the treatment of wastewater through the production of biogas and reclaimed water.

These are just some of the many projects carried out by Aqualia in collaboration with large research centres, universities, organisations, specialised companies, etc. Aqualia recognizes the economic, social and, above all, environmental value of water. Hence its commitment to ensure that the management of this resource is carried out in an efficient manner and based on respect for and protection of the environment.

Efficiency and the rational use of energy is an essential aspect of Aqualia's responsible environmental management \$9





Frank Rogalla, Aqualia's R+D manager shows the European commissioner the raceways where it grows microalgae.



Pablo Colio, CEO of the FCC Group, visits the worksite for the refurbishment of the industrial facilities at **Dublin Airport** (Ireland)

Last 17 May, Pablo Colio, CEO of the FCC Group, toured the worksite for the refurbishment of the fuel storage and supply and hydrant system, at Dublin Airport. The scope of the EPC (Engineering, Procurement and Construction) contract includes the construction of three Jet A1double-wall storage tanks each with a 5,000 cubic meters capacity and six kilometres of pipes and 78 hydrants. The sum of the contract, with a 36-month term, is 33 million euros.

During his visit, the CEO was able to confirm the progress achieved so far, 85% of the total. The construction milestones are as follows: the storage tanks and the Pier 4 and fuel farm hydrants are in operations and the buildings of the airport fuel supply operators as well as the client's buildings have been completed.

Currently, 35% of the hydrant on the airside has been installed and progress is being made on the completion of the fuel farm flooring and the fire-fighting system.

A few weeks before, FCC Industrial received the congratulations of its customer, CLH, for the completion of a key milestone in the development of the industrial work, the effective loading of the fuel supply, for the first passenger aircraft. This loading was carried out using the new industrial facilities that FCC Industrial has designed and built at Dublin airport.



Pablo Colio, CEO of the FCC Group during his tour of the refurbishment project at the industrial installations in Dublin Airport

The work is of particular relevance and importance, as all the industrial fuel storage and refuelling facilities are being refurbished without affecting airport operations, thus maintaining the normal operation of the main Irish airport

Experience

FCC Industrial has more than 25 years of experience in the construction and commissioning of industrial facilities (pipelines, gas pipelines, liquefied natural gas storage tanks ...). This is one of the recently executed high added value projects such as the Mariña-Lucense (Spain) gas pipeline, the increased capacity of the Quintero LNG regasification plant in Chile, as well as the LNG storage tank at

Pöri Harbour (Finland), this last one currently being executed.

With these projects, we bring energy closer to citizens and industries, promoting local economic growth and enhancing market synergies, all within a framework of sustainability and socially responsible growth.

"Diversity Adds Up"

project and its enpositivofcc website, a meeting point for diversity and equality in the workplace

The enpositivofcc website is an initiative that integrates diversity, equity and inclusion as key factors for business sustainability and competitiveness.

The Construction Area of the FCC Group presents its diversity and inclusion strategy, materialized through the "Diversity Adds Up" initiative, a project the objective of which is to accommodate a set of different talents, accepting, respecting and taking advantage of diverse perspectives through collaborative models

that recognize and defend identity,

uniqueness and dignity.

It is necessary to address diversity in a strategic manner to integrate it into the company, creating inclusive business models that reflect the diversity and plurality of the communities in which it operates. Therefore, the Construction Area of the FCC Group is working to strengthen

its diversity strategy. It is doing this internally, performing an analysis of processes and models for the selection and management of human resources; identifying unconscious biases, corporate barriers, underrepresented social groups and opportunities to generate a deep cultural change that is integrated into the Company's corporate model.

A positive vision of diversity

The "Diversity Adds Up" project begins with dialogue with the Company's different stakeolders and by training the leaders of the organization in issues pertaining to diversity, equality and inclusion. All of this is achieved with the collaboration of the Adecco Foundation.

Since 2008, the year in which the Construction Area of the FCC Group launched its equality plan, the first in the sector, multiple and diverse measures of development and positive actions have been implemented, enabling the establishment and promotion of an organizational environment that respects diversity. Actions and programs to promote equality,

diversity and labour integration have been promoted in a proactive fashion to contribute to the well-being of people.

The entire project is described at the www.enpositivofcc.com website. The strategy to publicize the project internally started a few months ago through the campaign "Disability in positive", developed together with the Adecco Foundation, with the aim of disseminating the Company's commitment to the social and labour inclusion of people with disabilities. The key players in this campaign were employees of FCC and the Construction Division involved in disability, and by Pablo Pineda, diversity consultant at the Adecco Foundation and the first European university student with Down syndrome. The mission of the project is to promote the social and labour inclusion of people at risk of exclusion (people with disabilities, women victims of gender violence, etc.).





enpositivofec.com

nuestro nuevo espacio sobre diversidad e igualdad

Lanzamos un nuevo canal informativo sobre diversidad e igualdad: www.enpositivofcc.com. Un espacio que lanzamos fruto de nuestra colaboración con la Fundación Adecco y que nos permitirá estar informados de todas las iniciativas sobre diversidad e igualdad que desde el área de Construcción del Grupo FCC ponemos en marcha.

Os animamos a visitar www.enpositivofcc.com.

Más información en: enpositivofec.com











The FCC Group's Construction area participated in the "Unsurpassed Lives" radio programme, presenting the enpositivofcc project



Gustavo García during his speech on the radio program "Vidas Insuperables".

The interview wasconducted with FCC's ambassador, Gustavo Garcia, head of administration at FCC Construcción's headquarters. This radio program has been the first to become accessible to deaf people. Gustavo explained FCC Construcción's equality and diversity project. This interview was broadcast on social networks and in the Diario Qué, which has 1.5 million users and 4 million hits per month.

Gustavo is the father of two children, Daniel and Adrian. Daniel, 14, has Autism Spectrum Disorder (ASD), which has never stopped him from being like any other child his age. He is responsible for the administration of FCC Construcción's central services. He has been with the company for 23 years and, as he describes himself, his job is to help many colleagues who need his help on a day-to-day basis.

FCC Construcción has been working for more than 10 years on the normalisation, inclusion and integration of its employees. FCC Construcción's staff has welcomed this initiative. "It is a commitment to people and personally, I am proud that the com-

pany where I work has broken the mould in this area and that, despite the crisis, it continued to believe in the social inclusion of people" - says Gustavo in the programme.

"There are three ambassadors who demonstrate that despite having a disability they are just another Company employee and that they bring a lot of values to the rest of their colleagues. In addition, there is an ambassador who has people with disabilities in her charge and passes on her experience, making it clear to employees that these people are just as valid as the rest," says Gustavo, "In my case, I was elected to be ambassador as a representative of Plan Familia. We are parents who have people with disabilities in our family. FCC helps us through programs so that my son can improve and become one more member of this society.

"Although it is not a situation you are looking for, once it comes into your life, you have to try to see it in the best possible way. In our case, my son has different abilities, so what you have to do is work. The more you do it, the more rewards you get and, in the end, you see that life goes on

and that we can all be happy," explains Gustavo.

Face it fearlessly and positively

From his experience, when an unforeseen situation of this kind arises in any family, "it must be normalised. There's no need to be afraid to face it. Every morning I wake up thinking that my son is going to learn new things, that he is going to have new friends and that he is going to participate in everything that others do.





ambassadors Diversity

Five workers put a face to the FCC project. Gustavo, Ruth, Guillermo, Nuria, Guillermo and Fátima are all employees of FCC's Construction Area but they also have a life connection that has made them ambassadors for a pioneering initiative in this sector, developed by this firm under the auspices of the Adecco Foundation.

All five are the visible face of "Diversity Adds Up", an inclusion strategy that has permeated the entire FCC human chain, with the aim of creating inclusive business models.

All of them have first-hand knowledge of disability, even though each of them knows it in a different way, just like one of the faces of the campaign, Pablo Pineda, a diversity consultant at the Adecco Foundation and the first college student in Europe with Down's syndrome.





New Data Protection **Regulations**

On May 25th, the new European Data Protection legislation came into force, the General Data Protection Regulation (GDPR), which brings with it countless changes that imply, in many cases, a change in the way we work, which may affect the way each of us works, since compliance with it is also part of our responsibility as an employee.

This Regulation has drastically increased the financial penalties, the amounts of which can reach up to €20,000,000 or up to 4% of the total annual turnover of the previous financial year, whichever is greater. Therefore, we must join forces to ensure

that the FCC Group and each of its employees comply with it.

The management of the FCC Group's Information Systems and Technologies Division has been working on a project to adapt it to the European Data Protection Regulations, and the Group's employees have been informed weekly about this new regulation in order let them know the changes that this regulation entails.

The new Regulation establishes six FUNDAMENTAL PRINCIPLES that must govern all processing of personal data. Therefore, any employee who manages personal data must:

- a) Treat them in a lawful, fair and transparent manner - complying with the requirements of the GDPR ("principle of legality, fairness and transparency").
- b) Collect them for specified purposes and not further process them in a manner incompatible with those purposes ("purpose limitation principle").
- c) Process only data that are adequate, relevant and limited to what is necessary in relation to the purposes for which they are processed ("data minimisation principle").



- d) ensure their accuracy and, if necessary, update or delete them ("accuracy principle"); all reasonable steps shall be taken to ensure that personal data which are inaccurate in relation to the purposes for which they are processed are deleted or rectified without delay.
- e) Keep them only for the time strictly necessary to fulfil the purposes for which they were collected ("principle of limitation of the retention period").
- f) Process them in such a way as to ensure adequate security of personal data, including protection against (i) access by unauthorised persons or unlawful processing and (ii) against their loss, destruction, through the application of appropriate technical or organisational measures ('the principle of integrity and confidentiality').

These measures are those implemented by FCC in the information systems and those measures that must be applied by the employee to prevent loss and unauthorised access to paper documents. These measures will be developed in another email.

Compliance with data protection regulations depends on and is the responsibility of each of us.

Public Act on Data Protection

The Public Act on Data Protection of 1999, as well as its Enabling Regulations (RLOPD) are still in force today, in everything that is not contrary to the GDPR and can complement it. This was also determined by the Spanish Data Protection Agency (AEPD) at its 10th Annual Session on 4 June. However, as the GDPR is a very important change from our national legislation, it will be mainly the GDPR that sets out how personal data are to be processed.

We will have to wait until the new Organic Law on Data Protection, which is currently being processed by Parliament, is adopted and we will have to check its final content, so that we can consider the LOPD as repealed.

Your safety, important to FCC



On certain occasions, FCC employees may need to travel for work purposes, but at times they may need to travel for long or permanent periods of time and to places with a certain risk, so it is advisable to take care of every detail of the trip and the stay.

For this reason, and in order to make travelling and their stay a pleasant experience, the FCC Group's Safety Department has created a video with recommendations based on the Self-Protection Manual, available in the "May be of interest" section of the intranet. The video contains safety and protection recommendations for personnel travelling abroad on long-term or permanent assignments, and which may also be useful for those who receive short-term assignments, although specific instructions are given for these cases.

In a very graphic manner, in the video you will find warnings on how to increase personal safety, how to prepare the trip and how to protect yourself from unforeseen situations. It also provides important information, such as telephone numbers and advice on the importance of finding out about the culture of the country you are travelling to beforehand in order to learn about it (religion, social norms, etc.).

No matter the destination, the risk could be anywhere. Therefore, we invite you to read the Self-Protection Manual and watch the entertaining video about it.

Vigilamos la confidencialidad de la información

Código Ético y de Conducta



En el Grupo FCC la gestión de la información confidencial tiene un gran valor y está sometida a las leyes de propiedad intelectual y de tratamiento de datos de carácter personal en las jurisdicciones en las que operamos.

Tu colaboración es importante:

• Es obligación de todos cumplir con las normas relativas a la Seguridad de la Información y Protección de Datos vigente. Y respetar las medidas implantadas para evitar que externos y empleados accedan a información y/o datos para los que no están autorizados.

Comunica las incidencias e irregularidades:



Por formulario electrónico en la Intranet: 1-- http://fccone.fcc.es/web/fccone/canal-etico-fcc



Por correo electrónico: canaletico@fcc.es denunciaacoso@fcc.es



Por correo postal: Apartado de correos 19312 - 28080 Madrid, España.





eHealth Challenge,

the world's largest online inter-company Olympic Games



FCC employees, winners of the second edition of the eHealth Challenge, the largest solidarity inter-company Olympic Games.

sporty, healthy, supportive and pride in belonging trend; elements that come together in a competition concept aimed at Company employees.

FCC was one of the winners of the second edition of the eHealth Challenge at an event held in the auditorium of the National Institute for Safety, Health and Welfare at Work in Madrid. This is an initiative organised by Sportsnet and the MAPFRE Foundation, in which a total of 13,146 professionals from 77 companies from 32 countries took part. Over a period of six weeks, from 5 March to 15 April, they competed to become the company with the longest distance travelled in the world. Among the best-ranked companies

with more than 1,000, FCC stands out, winning first prize in the "walking" category, second prize in running and third prize in cycling.

This year's results have confirmed the success of this initiative. The participants have completed a total of 1,321,836.80 kilometres (an average of more than 100 kilometres per person) in a total of 144,340 hours.

FCC's participation

The inter-company Olympics, which aims to promote the practice of sports and improve health in the workplace, has had 576 people registered with FCC, placing FCC at the top of all the rankings, both by company and by team. In total, they have covered 95,464 kilometres, of which 19,397 correspond to walking, 19,325 to running and 56,742 to cycling. An outstanding result that has led them to obtain good positions in a ranking made up of 13,141 participants from 77 companies, and where all the business areas of the FCC Group were represented.

Aqualia's "Water People Ávila" team finished second in the running category in the global team ranking. In the walking category, FCC Industrial's Espartanos team came in third place, and in the cycling category, FCC Medio Ambiente's Almeria team, RBU Almería Grupo2, came in fourth place. In the individual ca-

tegory, our colleague José Luis Arribas, from FCC Aqualia Ávila, has achieved a meritorious 2nd place in the Running absolute ranking.

Finally, the winners in FCC's private ranking were the teams from Aqualia and Almería in running and cycling, respectively, and FCC Industrial's Espartanos team in walking. The individual winners were José Luis Arribas from Aqualia Ávila in running, Vicente Sempere from Aqualia Alcoy in walking, and Juan José Montes Ferre from Medio Ambiente Almería in cycling.

These months of competition have served to measure the energy that each company generates through sport among its employees. We are grateful for the work of each of the participants, thanks to which FCC has been able to maintain an outstanding presence throughout the Olympic Games.

In addition to being a healthy initiative, the event has also fulfilled its solidarity objective by raising more than 30,000 euros, which in the coming months will be directed to various organizations and charitable causes selected by the participating companies.





Modification of the nutritional value of food

The raw consumption of some foods such as fruits and vegetables is the best way to ensure the use of their nutrients. However, the application of culinary techniques makes it possible and safe to eat other foods that without cooking would be difficult to use or could be dangerous. Thus, the main objectives of culinary techniques are to make food pleasant to the senses, useful for the organism and to eliminate bacteria that could produce food poisoning. Steaming, grilling, sautéing, cooking in papillote and microwave cooking are the culinary techniques that best preserve the nutritional value of the ingredients. Cooking temperature and time, excessive use of fat, presence

of smoke and flame, or dilution by excess water can all affect nutrient content. For example, long and intense cooking reduces the content of sensitive vitamins, cooking with lots of water reduces the content of minerals and some vitamins, or frying, which preserves the nutritional value of foods well but increases the intake of calories from the fat absorbed during the process. On the other hand, grilled cooking exposes food to potentially hazardous substances, especially when there is direct flame or excess smoke.

However, on other occasions, the extraction and use of nutrients and bioactive substances (phytochemi-

cals) is greater in some foods when cooked with fat. This is the case of the typical vegetables and tomatoes sauté. Cooking these ingredients slowly in olive oil is more efficient for extracting compounds such as such as tomato carotenes (mainly lycopene) which in raw form are not as easily absorbed.

General guidelines



Use salt and salty ingredients sparingly and choose techniques requiring less fats or oil.



Papillote: this method involves cooking food in its own juice and, therefore, the food chosen must contain sufficient water, such as fish and vegetables. The food is placed on aluminium foil with other foods such as potatoes or vegetables, adding the dressing and closing the wrapper in several folds placing it then in the oven or on a frying pan.



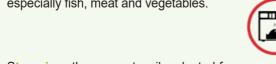
In raw foodstuffs, such as fruit and vegetables if the skin is left on, wash thoroughly with water and use a suitable disinfectant if necessary.



Broiling: have a non-stick griddle and bring it to a high temperature to cook to the food quickly. Add olive oil to make cooking easier. Suitable for all foodstuffs, especially fish, meat and vegetables.



Stir-fry: quick cooking in a frying pan that makes it easy to stir the ingredients that should be cut very small. Cooked at a high temperature and in a short time.





Oven: rather slow cooking for larger pieces of food.



Steaming: there are utensils adapted for this type of cooking, although it is also possible to cook in a pot full of water, using a metal strainer and lid to make cooking easier. Cooking time will vary depending on the size of the food. Ideal for seafood, fish, potatoes and vegetables.

The presence of steam from water or from the food itself, combined with changes of temperature, from high to moderate, forms a crust on the surface of the food that retains their juices and maintains their juiciness. The nutritional value will depend on the type of food and the amount of fat added or contained in the food.



FCC develops a project to recycle plastics:

an opportunity for construction

FCC Construcción, in collaboration with the Eurecat Technology Centre, has obtained R+D+i funding from the Catalan Waste Agency to carry out a research project on plastics recycling called "generating a new product with high added value". The project has been registered under the name "REFORM2-plastic recycling for the REFORMulation of Concrete".

In the construction of civil and residential works, plastic waste is generated (material packaging, containers, plastic bags, etc.). The objective is to recycle and create value by generating a product with added value that minimizes the environmental impact. Most of these plastics are polypropylene (PP) and polyethylene terephthalate (PET). According to the report Plastic Waste from the Catalan Plastic Centre, the construction sector recycles only 1% of the plastics generated by its activity. The aim of this project is to demonstrate that in this sector it is possible to research and develop new products that incorporate this waste into their process, in order to provide them with added value and thus increase the recycling rate of materials in the construction sector.

The project is based on research into the treatment of this plastic waste in order to include it in the concrete formulations with the aggregate and to generate light concrete with fireproof properties. It will therefore be necessary to analyse and evaluate the interaction of plastic waste with fine aggregate so as to ensure that when the temperature rises as a result of a fire, the concrete developed prevents the spread of the fire and, consequently, its effects on people and property.

The REFORM2 project will analyse all the plastic waste generated at a construction site and will select the most suitable ones to be included in the aggregate mix of fireproof concrete. For developin this new plastic from waste, FCC Construcción is working in collaboration with Eurecat, which has a pilot extrusion-compounding plant where the different thermoplastic compounds will be manufactured with the same physical-chemical properties as the rest of the aggregates in the concrete, allowing homogeneous mixing and optimum quality of the concrete once it has set.

The project has been registered under the name "REFORM2-plastic recycling for the REFORMulation of Concrete". \$9

With the results of this project, a new product will be developed for the construction market, obtaining a new fireproof concrete whose composition contains this recycled plastic mixed with a fine aggregate, which will make it possible to achieve a lighter material and a reduction in the raw material used, taking advantage of the waste from the works. This is a further step on the path of the circular economy, helping to transform construction into an increasingly sustainable activity.



Aqualia's commitment during the

El Rocío Pilgrimage



Aqualia's fleet and team of workers, made up of 26 people, in front of the Virgen del Rocío hermitage.

Every year, Aqualia implements a special plan to meet the needs of those who come to the Virgen del Rocío pilgrimage. During the pilgrimage, the population increases from the 2.500 residents and peaks at 600,000. The water services are provided with the existing infrastructure.

The Municipal Water Service of the village of El Rocío, managed by Aqualia since 1992, has been radically transformed during the world-famous pilgrimage of the Virgin Mary, from serving the 2,500 stable residents in the village, to peak attendance of 600,000 people. The technical difficulty in responding to this temporary reality is that the service must be provided with the same infrastructure as that existing in the village.

The hydraulic infrastructures have been prepared to give service to the hundreds of thousands of people who have come to the pilgrimage, and has attended during its celebration the facilities of Almonte, as well as Matalascañas, an important coastal town of reference for thousands of tourists.

In order to make this possible, Aqualia carries out every year a meticulous tune-up and adaptation of the facilities prior to the arrival of the pilgrims and during the pilgrimage, they take turns to provide 24-hour service, including the customer service office, in order to respond to any type of incident.

In terms of water supply, the number of boreholes is increased; more pumps are put into operation in the tanks; public fountains are installed throughout the village; and a tanker truck that delivers drinking water to the outlying settlement points is brought into operation.

The sewerage system is checked and cleaned prior to the arrival of the brotherhoods to avoid clogging. The pumping systems that drive the wastewater to the wastewater treatment plant, which accumulates 40,000 m3 in a storage tank during the pilgrimage, are fine-tuned, as it does not have the capacity to continuously treat the amount of waste generated on these days. Once the pilgrimage is over, the wastewater is treated little by little, thus avoiding any type of spillage to preserve the natural environment of Doñana.

At an analytical level, Aqualia carries out exhaustive control to ensure the quality of the water consumed by visitors, carrying out more than 50 analyses of drinking and wastewater.

All this effort and dedication are proof of Aqualia's local involvement in the territories where it operates and demonstrate its technical capacity to adapt to different situations and conditions in the provision of the service.

> The wastewater storage tank that accumulates nearly 40 million litres are treated subsequently to preserve the surroundings of the Coto de Doñana. 99



During the pilgrimage, 22 workers work 24-hour shifts to provide service and solve incidents without interruption.

Prostějov, in the Moravia Region, FCC's most prized city in the Czech Republic

FCC Prostějov has the most diverse portfolio of FCC services in the Czech Republic. At the helm is Martin Grepl, CEO of the company

In the Czech Republic, the FCC Group continued its expansion and the latest contract won was through the subsidiary FCC Environment CEE, which was awarded the contracts for the collection of municipal waste, selective collection, street cleaning and road maintenance, park and garden maintenance and management and maintenance of cemeteries in the city of Prostějov, in the Moravia region, for a period of eight years.

This contract represents a backlog of 27.7 million euros and requires an investment of 2.5 million euros.

FCC's subsidiary has been providing all municipal services for the last 10 years and this new contract highlights the confidence placed by the City Council of Prostějov in the Services Group as a reliable, experienced and innovative partner that uses the most advanced technologies and is committed to the environment in providing efficient, quality services to improve the lives of its citizens.







Prostějov, is a city located in the Olomouc region of the Czech Republic, in the historical region of Moravia, between the cities of Brno and Olomouc. This is where FCC Prostějov, an important member of the FCC companies in the Czech Republic, is located. This is not only due to its annual turnover of around 160 million crowns, but mainly to the wide range of services the company offers its customers.

A.S.A. TS Prostějov was founded in 2005 by acquiring a 49% stake in Technické služby Prostějov, s.r.o. The remaining 51% belongs to the city of Prostějov, s.r.o. This changed on 8 January 2010, when A.S.A., spol s.r.o. increased its stake to 75%. As of 1 February 2017, the company changed its name to FCC Prostějov.

The portfolio of services offered by the company ranges from complex services in waste management, to maintenance and repair of streets and roads; maintenance and repair of public lighting and traffic lights; operation and administration of parking systems; management and maintenance of parks and green areas and the administration of a botanical garden; construction of paths for parks, playgrounds and street furniture; management of cemeteries and funeral services and installation of commercial navigation systems on light poles.

NTERVIEW

Martin Grepl

The company's managing director



Martin has been an employee of Prostějov since its founding and has held the position of Managing Director since 2012.

You run a company that has the most diverse portfolio of services within FCC's companies in the Czech Republic. Do you have a service that you particularly like?

I associate each of the activities with the people who manage and direct each service and with whom I cooperate. In this respect we have a really good team, the cooperation with each of the service centres is pleasant. However, if I had to highlight one of our activities, it would probably be the construction activity where we have given life to projects that improve people's quality of life (paths, playgrounds, etc.).

You started working for the company as a sales representative. Would you consider this an advantage?

Yes, without a doubt, our portfolio of services is very broad, and the diversity of our activities is enormous, so my previous experience in the company, both in operations and in sales positions, is certainly a great advantage for me.

Towards the end of 2016, FCC Prostějov, s.r.o. was awarded large contracts in the city of Prostějov, and the company was able to provide services until 2024. Where do you think they are stronger than their competitors?

An offer of this size does not happen every year, so it was essential for us to be successful. The success was the result of the hard work of our people, and this is what I see as

the greatest advantage our firm has over our competitors. Our team is able to work together with a strong commitment, knowledge and professionalism.

Succeeding in this tender has given us the opportunity to continue working with the city administration, which is something I consider very important, especially with regard to the further growth of our company.

As of 1 February 2017, A.S.A. TS Prostějov changed the name of the company to FCC Prostějov, s.r.o. Therefore, it has symbolically completed the process of changing the name of all FCC Group companies in the Czech Republic, how have your business partners, employees and you personally become accustomed to this change?

The name change process is completely common in multinational corporations, so I wasn't surprised when the owner introduced this requirement. The unification of the company name throughout the European market makes sense. There were some initial concerns about this change, because after all those years of market presence, A.A.S.A. became a household name, and the affinity our employees felt for that brand gave us a justification for pride of belonging. However, thanks to the good organisation of the whole name change process, I am convinced that with the new FCC logo we have begun to write another positive stage in our history.

The company is one of the largest employers in the region, and does this have a positive impact on the company's image?

Our company has always had a high and stable level of recruitment, and in combination with the wide range of high quality services we provide and our vision, this contributes unmistakably to the good image of the company.

Company's portfolio of services

- · Complex services in waste management.
- · Maintenance and repair of streets and roads.
- · Maintenance and repair of public lighting and traffic lights.
- Operation and administration of parking systems.
- · Management and maintenance of parks and green areas as well as the administration of a botanical garden.
- · Construction of paths for parks, playgrounds and street furniture.
- · Management of cemeteries and funeral services.
- · Installation of commercial navigation systems on light poles.





Today, more than half the world uses smartphones



Today, practically 2/3 of the world's population has a cell phone



Today, more than half of internet traffic originates in cell phones



Today, more than half of all mobile connections are broadband



More than 1/5 of the world's population purchased something online in the last 30 days



Austria is the first country in the world where the FCC Group has launched an online system for requesting containers and waste collection

Abfall Service online

The waste management program is now online!

Nowadays, more than half the world's population uses smartphones; practically 2/3 of the world's population has a cell phone; more than half of mobile connections are broadband; and more than 1/5 of the world's population purchased something online in the last 30 days. These are just some of the global digital trends. Everybody has an internet presence and, therefore, the question i: why should the waste management sector be an exception? Our competition has already "jumped the bandwagon" and our company should participate in this new opportunity for sharing our commercial activity.

FCC Austria Abfall Service AG is proud to present its new waste collection method. Users can place their orders for containers or large bags for their subsequent collection though the online service or their smartphones.



Abfall einfach und bequem online entsorgen

Abfall Service online powered by FCC

www.abfallserviceonline.at



Austria is the first country where the FCC Group has launched this service that has its own brand known as the Abfall Service online. With this service. FCC Austria Abfall Service AG is now moving the ordering process for waste disposal for Austria's private customers to the world of online business with the aim of facilitating and making the elimination of waste more comfortable for private clients.

Via the web shop at www.abfallserviceonline.at or via the smartphone app "Abfall Service online" all required container, skips or Big Bags can be easily ordered for many kinds of different waste. Customers enter the desired point of placement, the kind of waste to be disposed of and the size and kind of container. The order-specific flat fee is calculated and directly displayed. After the order has been placed the container, skip or Big Bag is typically delivered and collected on the dates chosen.

Waste does not equal garbage

An additional aim of the new FCC Austria online service is to raise awareness for waste in the population. Waste should no longer be

viewed as dirty garbage that just needs to be removed. It is instead a valuable resource for the future. All the waste material collected by FCC Austria is recycled or subjected to a thermal process. The use of the Abfall Service tool will help private clients realise that they can make an important contribution to resource saving and recycling by responsible waste disposal.

A logical move towards the future

Today, a significant portion of our modern lives happens online. Companies of most industries have long reacted to the trend and offer their services and products on the Internet if at all possible. The field of waste management should not be an exemption.

For FCC Austria the move into online business is thus the next indicated step. The new approach offers a massive growth opportunity and "an anticipated sharp rise in the field of private customers which has already seen an increasing demand". Abfall Service online thus represents an important move towards the future, fully in line with the company's slogan "Services for the Future."

FCC Medio Ambiente wins the Awards for Excellence in Recycling & Waste Management in the United Kingdom

The re3 waste management association, managed by FCC Environment, has won the "Best use of design and technology in a waste management centre" category at the prestigious Let's Recycle 2018 "Awards for Excellence in Recycling and Waste Management" awards.



Agreement signed to encourage the social and labour insertion of persons at risk of social exclusion



FCC Medio Ambiente and "la Caixa" foundation have signed a collaboration agreement to encourage the social insertion of persons at risk of social exclusion through the Incorpora programme, promoted by the financial entity. Its objective is to increase the hiring of vulnerable groups and to provide information, training and advice to the companies taking part in this action. The agreement was signed in CaixaForum Madrid by Jorge Payet, Chief Executive Officer of FCC Medio Ambiente and by the Deputy CEO of "La Caixa" foundation, Marc Simón.



Training and awareness day for the inclusion of people with intellectual disabilities in the labour market in

Zaragoza

FCC Medio Ambiente and Plena inclusion Aragón have held the first training and awareness day in Zaragoza for the inclusion of people with intellectual disabilities in the workplace, aimed at middle management, works councils and company structure workers in the Aragón-Rioja-Soria branch office.



Contract in East Northamptonshire (United Kingdom)

The City of East Northamptonshire has awarded FCC Environment a seven-year, €20 million contract for the district's waste collection and street cleaning service.

To serve the municipality's 88,000 inhabitants, the company will have a workforce of 52 workers; 13 vehicles for the waste collection service, including eight 26-tonne compactors; four 7.5-tonne light trucks for the selective collection of kitchen waste and another closed-box truck for bulky waste and the distribution of containers. For the street cleaning service, there will be five cage-type dump vans and three mechanical sweepers.

FCC participates in the third edition of the Cities Forum held in Madrid



FCC Environment retains solid urban waste collection and street cleansing contract in Alcoy, Alicante

Alcoy City Council and FCC Medio Ambiente have signed the new solid urban waste collection and street cleansing contract for a period of four years, with a portfolio of €15.5 million and the possible extension of two years. With this decision, FCC will continue providing services in Alcoy just as it has done since 1979.



Queen Elizabeth II inaugurates the Mersey Bridge, executed by FCC Construccion

Queen Elizabeth II, inaugurated the Mersey Bridge in Liverpool on June 14, designed and built by the Merseylink consortium (Samsung, Kier and FCC Construccion). The main authorities of the Government of the United Kingdom, members of local entities and organizations, as well as the main executives of the construction companies that are part of the consortium were present at the event. On behalf of FCC Construccion, the director of Europe, Jordi Ferrando, attended, along with the Country Manager of the United Kingdom and Ireland, Miguel A. Mayor.



Expansion of the attached dock in Barcelona Harbour

The construction area of the FCC Group, jointly with other companies in the sector, was awarded a contract for the execution of the third phase of the expansion of the attached dock project which has a budget of 26.1 million euros and an execution period of 19 months.

The Mersey Gateway, winner of the prestigious RICS North West Awards



The work Mersey Gateway has won in the categories "Infrastructure" and "Overall Project of the Year" of the prestigious RICS North West awards. Thanks to the achievement of these awards, the Mersey Gateway will be able to compete with other winners to obtain the Project of the Year Award from the United Kingdom.



The Royal Collections Museum, built by FCC, wins Best Architecture 2017 Award

The construction area of the FCC Group has received the best Architecture Award of 2017, for its work Museum of Royal Collections in Madrid. The award was presented on May 18 by the Association of Spanish Architect's Board of Governors was collected by the architect Emilio Tuñon and by José A. Madrazo, FCC Construcción's director for Spain, Portugal and Algeria.



Expansion of Section II of the Pan-American Highway (Panama)

The FCC Consortium Corredor de las Playas II, formed by FCC Construccion and operator CICSA (infrastructure and construction division of the Carso Group), has won the tender for the expansion of the second section of the Pan-American Highway (Panama). The consortium obtained the highest technical score and presented the best economic proposal for the expansion to six lanes of the Inter-American highway between Santa Cruz and San Carlos, in the province of Panamá Oeste. The budget for the expansion of section II is 349 million dollars.

220 million euros contract in Ireland

The construction area of FCC Group has won the contract for the design and construction of two Dublin Institute of Technology (DIT) buildings within the DIT campus at Grangegorman in Dublin (Ireland). FCC Construcción together with Macquarie Capital and the local company John Sisk & Son Limited have formed the winning consortium of the contract (Eriugena consortium). The project has a budget of 220 million euros and a term of 26 months.





Aqualia at the forefront of eco-efficient solutions for the food and agriculture industry



The treatment plant at the Mahou brewery in Alovera, Guadalajara, houses the demonstration plant that allows the recovery of nutrients and the reuse of wastewater generated during beer production.

Aqualia is making progress in the development of new economically and environ-

mentally sustainable technologies with the aim of reducing the consumption of material and energy resources, in favour of the eco-efficiency of the wastewater and drinking water treatment plans and the desalination plants it manages. Along these lines, the company's Innovation and Technology team is carrying out the Life Answer project (Advanced Nutrient Solutions With Electrochemical Recovery, LIFE15 ENV/ES/000591) for the treatment and recovery of wastewater resources and energy in the food and agriculture industry.



The "Bilbao tap water: from good to the best" campaign, awarded for the best responsible marketing action

Aqualia's campaign "El agua del grifo de Bilbao: de lo bueno, lo mejor" (Bilbao tap water: from good to the best), developed in collaboration with the Bilbao Bizkaia Water Consortium (CABB) and the agency Prismaglobal, has been awarded in the category of Best Responsible Marketing Action at the Publifestival. The competition was held recently att the Teatro Fernando de Rojas (Circulo de Bellas Artes) in Madrid.

The municipal water network of Badajoz, remotely controlled 24 hours a day, 365 days a year

Aqualia, the company that manages the end-to-end water cycle, and the Badajoz City Council, unveiled the upgrading work at the existing Remote control at the Santa Engracia Potable Water Treatment Plant (DWTP) facilities, installing new equipment that incorporates the latest technological advances.





Aqualia and Caritas strengthen their alliance against poverty and social exclusion

The headquarters of Cáritas Diocesana de Ávila was the setting for a meeting in which Manuel Bretón, national president of Cáritas Diocesana, Santiago Lafuente, Spanish director of Aqualia, and José Luis Rivas, mayor of Ávila, participated to highlight the company's collaboration with Cáritas in the municipalities. An alliance that aims to fight poverty and inequality and improve the living conditions of people in situations of vulnerability or exclusion.



Efr seal for its commitment to work-life balance

The company has received the certificate awarded by the Fundación Másfamilia and supported by the Ministry of Health, Social Services and Equality for its excellent record in the field of work-life balance in 2017. Aqualia has stood out for its initiative and effort in creating a business policy of family and work balance, and for its commitment to maintaining and continuing to develop improvements this policy, thus becoming the first national operator in the water sector to obtain this efr seal for its work-life balance initiatives.

New Aqualia contract for the Operation and Maintenance of the Mar del Oeste desalination system in Tenerife

The Island Water Council of Tenerife (CIATF) has renewed its confidence in Aqualia by awarding it the contract for the operation, maintenance and conservation of the infrastructures and installations of the regional seawater desalination system at Mar del Oeste (Fonsalía) - Guía de Isora (Santa Cruz de Tenerife), where the company provides services through its subsidiary Entemanser.





La gestión del servicio del agua, un bien público y un derecho humano reconocido por la ONU, necesita recursos, especialización, experiencia y colaboración.

Los profesionales de Aqualia, comprometidos con las personas y con su entorno, trabajamos cada día para generar desarrollo y riqueza en los territorios donde confían en nosotros como su compañía del agua.

Personas que trabajan para personas





